

Quick, Simple, and Easy For You



Does the idea of simplified billing sound good to you? How about spending less time on the tasks with even less hassle? Colonial Life's E-Services are designed to save time, trouble and paper – but still provide you with professional, courteous service, your way.

Our web-based billing and administration services for Colonial Life products are designed with our plan administrators in mind. We want to help make benefits count for you, and save you valuable time and energy so you can focus on the other important aspects of your job.

ColonialConnect for Plan AdministratorsSM Website



All of our E-Services are conducted through this secure website, which our account plan administrators may join at no charge. The site allows you to view your bill and conduct online billing services, find helpful Colonial Life administrative tips, download claim and service forms, e-mail key account service areas, and enjoy free access to the CCH HRAnswersNow[®] website.

One of the reasons Colonial Life developed this secure website was to help protect your privacy. We are committed to adhering to all legal requirements so we can protect the privacy of our customers, as defined by the Gramm-Leach-Bliley Act (GLB) of 1999, HIPAA Privacy Rule, and various other Federal and State Insurance Privacy Laws.

E-Services

These web-based services are designed to provide you a paperless billing process — all available at no charge. That's the premise of all of our services: to provide what is most convenient for you, not what is easiest for us.

Ez Billing

This quick and easy service enables us to reconcile your Colonial Life bill electronically. All you have to do is submit an electronic file of your deduction information, and we do the rest — no more hours of reconciling paper bills! It not only saves you time but you can also expect greater bill accuracy and quicker application of your premiums.



Ez Billing

E-Bill

You can view your Colonial Life bill online whenever you want. Our E-Bill Notification Service will send you an e-mail each time your new bill information is posted on ColonialConnect.



Premium Due Date	Premium Due	Invoice Number	Bill Frequency
12/21/2005	\$119.40	100000412100	MONTHLY

E-Bill Summary

E-Pay Online Payment Service

This simple function enables you to pay your Colonial Life bills at the touch of a button. It is a secure service, conducted from the ColonialConnect website through an agreement we have with SameDayPay online payments services.

Ez Administration

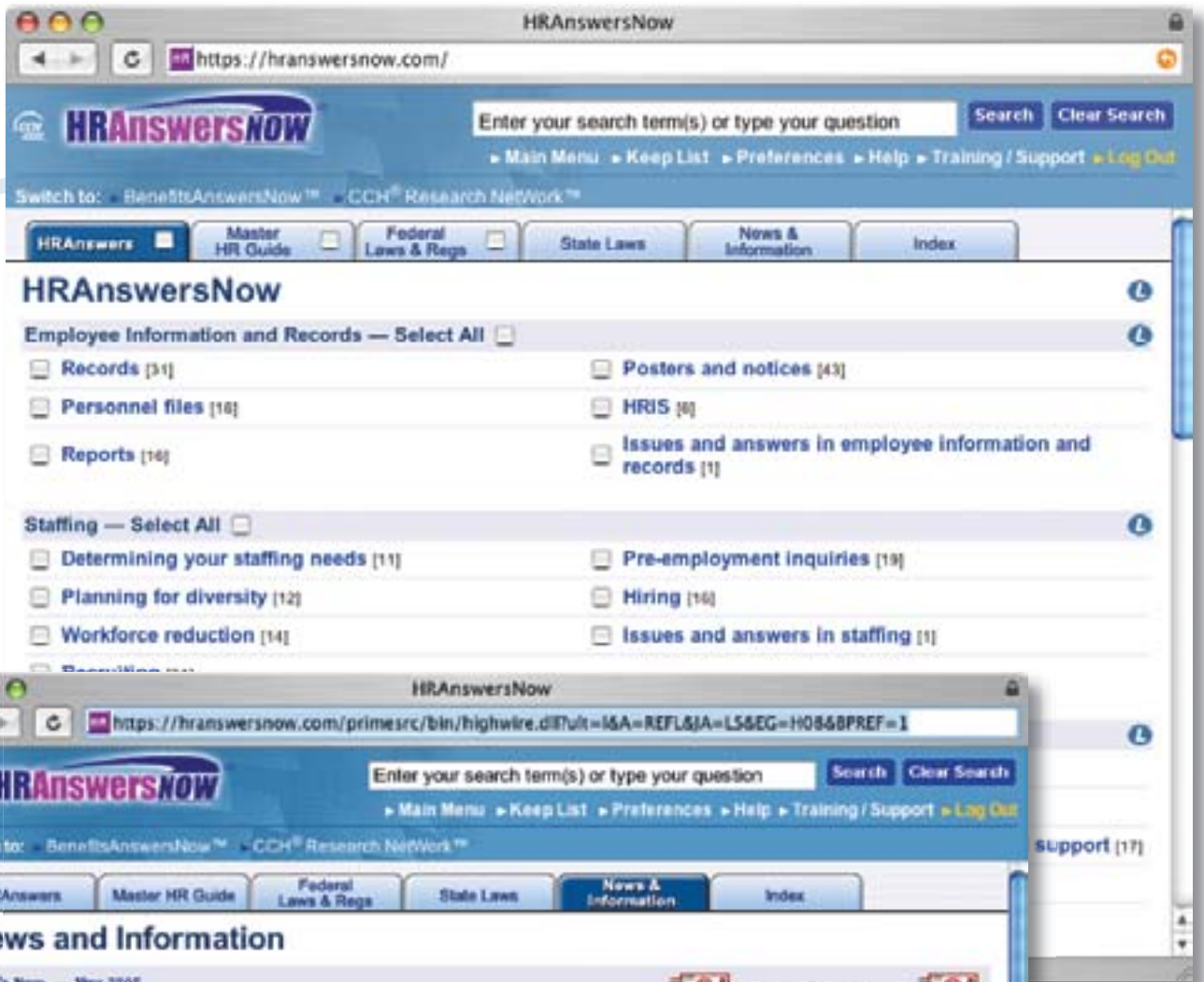
Ez Administration allows plan administrators to “search” at the employee level and view employee level information such as policy status, coverage effective dates and policy/coverage type. It also includes the ability to make necessary adjustments to employee-level data such as: name/address changes, policy cancellations and policy reinstatements.

Flexible Billing Features

Speaking of simplified billing, did you know that you can pay all of your Colonial Life premiums through one payroll slot? And you can select your billing frequency to suit your business needs? Again, you choose what works best for you.

CCH HRAnswersNow® Website Access

Through an agreement with CCH (Commerce Clearing House) Inc., ColonialConnect provides you direct, free access to the CCH HRAnswersNow website. This valuable site includes information on HR policies and guidelines, tools and checklists, and the most up-to-date state and federal laws and regulations, explained in everyday language.



An entire library of HR tips and answers at your fingertips!

ColonialConnect for Policyholders Website

Through this secure website, your employees have 24/7 access to claim forms and claim status information and can e-mail our customer service area.



Always With A Personal Touch

It's important to enjoy the ease and automation that technology provides, but we never underestimate the need for personal, courteous service. That's why we back each of these services with experienced specialists who are available by phone daily to provide assistance to you and your employees.

Colonial Life helps you make benefits count with quick, simple, and reliable E-Services — all designed to make it easy for you and your employees.

Colonial Life
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Colonial Life products are underwritten by Colonial Life & Accident Insurance Company, for which Colonial Life is the marketing brand.